

# SUPPLIER ONBOARDING GUIDE

© BALL CORPORATION | 9200 W. 108TH CIRCLE | WESTMINISTER, COLORADO 80021 | 303-469-3131 | WWW. BALL.COM

The purpose of this guide is to provide you with an overview of what to expect during the onboarding process and what steps you need to take to onboard to the Coupa Supplier Portal and complete the Supplier Questionnaire.

- Ball Corporation utilizes the Coupa Supplier Portal (CSP) to collect and manage supplier information. The questionnaire you will receive is used to gather all required information Ball needs to transact with your company.
- For onboarding support contact the Supplier Enablement team (supplierenablement@ball.com)



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- You will receive an email from Coupa (do not reply@supplier.coupahost.co m) asking you to register on the CSP and complete your questionnaire.
- To get started, click "Join and Respond".
- If you cannot find this email in your inbox, check your spam folder. If you still cannot find this email, contact the Supplier Enablement team.
- This invitation request will expire 30 days from the date it was sent.

#### Ball Corporation Profile Information Request - Action Required

Powered by Coupa

You are being asked by Ball Corporation to register on the Coupa Supplier Portal (CSP), a free tool for suppliers to easily do business with customers who use Coupa as their business spend management platform. Your registration on CSP, in addition to providing information about your company is necessary to enable Ball to issue purchase orders, receive invoices, and facilitate payments to your organization.

Should you already use CSP with any of your other customers, you will need to connect Ball Corporation to your CSP profile via this same link (provided below), as well as complete Supplier Information Management forms specific to Ball Corporation.

There is no cost to you to register or transact on the CSP. You can use the CSP to:

- Manage your company information
- Configure your company's notification preferences
- Create electronic invoices
- · Access PO, invoice, and payment statuses in real-time

Get started by selecting the registration link below. Registering is easy and should take just a few minutes to complete.

For more information, see the Coupa Supplier Portal page on ball.com [exact URL forthcoming].

Please note that you will receive multiple requests based on where you provide goods/services to Ball and it is imperative that you respond to all requests; completing the registration and Supplier Information Management forms.

Please do not hesitate to contact us if you are unable to register for any reason or have any questions at supplierenablement@ball.com. If you are not the correct contact for this request, please forward this email to the appropriate individual.

Thank you in advance for your cooperation

#### Join and Respond



- Once you've clicked **"Join and Respond"** in the invite, you will be directed to the Coupa Supplier Portal (CSP) homepage, where you will set up a new account.
- Create a password and accept Coupa's Private Policy and the Terms of Use.
- Click "Get Started" to continue.
- If you are not the correct person to fill out the profile and need to forward the invite to someone at your company, click "Forward this to someone".

#### **₹∷coupa**

#### Create your business account

Ball Corporation is using Coupa to transact electronically and communicate with you. We'll walk you through a quick and easy setup of your account with Ball Corporation so you're ready to do business together.

Email	ballcoupa+ka0000@gmail.com
Password	•••••
	Use at least 8 characters and include a number and a letter.
Password Confirmation	•••••
	I accept the Privacy Policy and the Terms of Use.
	Get Started
	Having an issue with signup?
	Forward this to someone



- Once you have clicked the "Get Started" button, you will be forwarded to the "Tell us about your business" screen where you will enter your company's information. This information is for your public CSP profile.
- Click **"Next"** once you've entered the required information.

			×
Ball			Powered By 🗱 COUPA
	Basics	Payment	Profile
	Tell us al	bout your business 🕖	
	* Company Name	Ball Corp Supplier	
	Website	Your official registered company name	
	* Country/Region	~	
	* Address Line 1		
	Address Line 2		
	State		
	* Postal Code		
			Next



- You are now on the **Payment screen**. Please do not add any Payment Discount Preferences here, as the payment terms are entered in Coupa by Ball Corporation according to your contractual agreement with us.
- Click "Next".





- Once you've completed the initial profile set up, you now need to complete the Ball Corporation Supplier Questionnaire.
- Click **"Take me there"** to open the Supplier Questionnaire.





## The Supplier Questionnaire is where you will provide your company's information to onboard as a Ball supplier.

- Populate all required fields (with an asterisks \* or noted as required in the help text) prior to submitting the form.
  - Some sections or fields may not be applicable to your company. These may be left blank.
  - Some information has already been completed by Ball or auto-filled from your CSP Public Profile. You may update this information if needed.
- To save and come back to the questionnaire later, click "Save" at the bottom of the form.
- Upon submission, the questionnaire will be reviewed by the Procurement and Vendor Master Data team to ensure the form's completion and the accuracy of the data provided.
  - Errors or missing information in the form will result in rejection of this form back to you in order to fix the errors.

😭 coupa su	Coupa supplier portal BALLCORP V   NOTIFICATIONS ()   HELP V										
Home Pro	ofile	Orders	Service/Time Sheets	ASN	Invoices	Catalogs	Busine	ss Performance	Sourcing		
Add-ons	Setup										
Your Profile	Informat	ion Requests									
Ball Corp	porat	ion					Profile	Ball Corporation			~
~	/ We h	ave auto-fill	ed some information fror	n your Pi	ublic Profile.						
Supplier Infon	mation	Ball Corp Su Genera	<sub>pplier</sub> Il Information		Hover to the	over th field to	e ico see	n next help text		0	
* Legal	I Name	Ball Corp S	upplier		7						
Doing Busin	iess As (DBA)										
DUNS N	lumber		0								
Parent Company	y Name										



#### **General Information**

- Supplier Legal Name Your company's full legal name as shown on your tax form
- DBA (Doing Business As) If your company goes by another name, enter it here as shown on your Tax form
- **DUNS Number** D&B 9-digit number that identifies your business, if applicable
- Parent Company Name If applicable
- Ball Country/Region of Operations The country selected is the country where you will provide goods or services to Ball. If the country selected is incorrect, please reach out to your Procurement contact.

Coupa supplier portal         BALL CORP -   NOTIFICATIONS (1)								HELP ~	
Home Profile Orders	Service/Time Sheets	ASN	Invoices	Catalogs	Business Performance	Sourcing	Add-ons	Setup	
Your Profile Information Requests									
Ball Corporation					Profile	Ball Corporatio	n		~
✓ We have auto-fi	illed some information fro	om your F	Public Profile.						
Supplier Information	Ball Corp Supplier General Inform	nation						0	
* Legal Name	Ball Corp Supplier								
Doing Business As (DBA)	; )								
DUNS Number	r	1							
Parent Company Name	•								
Country/Region of Operation	f United States								



#### **Corporate Address**

- Enter your company's primary address in this section.
  - This includes the Country, Address Name, Street Address, City, State Region and Postal Code.
- Some of the address details may have auto-populated from your CSP profile, verify it is correct and all required fields are populated.
- The Address Name field is required and will be used for the purpose of issuing purchase orders and payments.
- Note: Make sure the State Region is selected (if applicable) as this does not auto populate from your <u>CSP profile.</u>

Country/Region	United States	~
Address Name	Ball Corp Supplier	
Street Address	123 Main St	
Street Address 2		
City	Denver	
State Region	Colorado - CO	~
Postal Code	80204	
Location Code		
PO Box		
PO Box Postal Code		



#### Supplier Contact Information

- Supplier Contact Information Confirm the information entered is correct. This should be the primary contact with the Ball Supplier Enablement team.
- **PO E-mail** Enter the email where you would like to receive purchase orders from Ball. Please be sure this is an inbox that is monitored regularly.
- Are you a US Freight/Transportation Supplier? Select 'Yes' if you are a freight carrier in the US. If yes, you must provide your 4-digit SCAC code.

* Supplier Contact I	nformation
* First Name	Ball Corp
* Last Name	Supplier
* Email address	ballcoupa+KA1221@gmail.cc 🧃
Mobile Phone	US/Canada 🗸
	650-555-1212
Fax	US/Canada 🗸
	650-555-1212
* PO Email ba	Ilcoupa+KA1221@gmail.cc 🧃
* Are you a US Freight/Transportation Supplier?	Yes No
* SCAC Code	



٠

ion		Tax Complian	ce		
e Country where	* Are you located in the US or Other Countries	<ul> <li>United States</li> <li>Other</li> </ul>			
	* TIN	123456789	0		
		EIN or SSN			
s – Select "United	* Is this EIN or SSN?	<ul><li>EIN</li><li>SSN</li></ul>	* W-9 Effective Date	mm/dd/yy	
cluding dashes) as			* Expiration Date	11/30/23	
			* Attachments	Add File	
ation type				SIM_Demo_Attachment.pdf	
he Expiration Date			Description		
tax classification					
ual, partnership or					
			* Organization Type	C Corporation (2) 🗙 🗸	
			1099 Tax Reporting	Select ~	
			Code		

Tax Compliance Information

Provide your tax information based on the Country where your company is located.

#### If located in the United States:

- Are you located in the US or Other Countries Select "United States"
- TIN Enter your company's EIN or SSN (excluding dashes) as shown on your W9
- Is this EIN or SSN? Select the tax identification type
- W9 Attach a copy of your W9 and enter the Expiration Date
- Organization Type Select your company's tax classification
- **1099 Reporting Code** If you are an individual, partnership or LLC, select your 1099 income code



Tax Compliance Information		Tax Comp	pliance	
Provide your tax information based on the Country where your company is located.	* Are you located in the US or Other Countries	<ul> <li>United States</li> <li>Other</li> </ul>	3	
If located outside of the United States:	* Tax ID			
• Are you located in the US or Other Countries – Select "Other"		If you are doing bus	iness in the US please provide	P TIN
<ul> <li>Tax ID – Enter your company's tax ID for your respective country as shown on your tax form. If you are doing business IN the US, provide your TIN as shown on your W8</li> </ul>			* Tax Form(s) Effective Date	mm/dd/yy
<ul> <li>Tax Forms – Attach a copy of your tax form and enter the Expiration Date. If you are doing business in the US, provide your W8</li> </ul>			* Attachments Description	Add File
• <b>1042 Reporting Code</b> – If you are doing business in the US, select your 1042 reporting code				
CB_M			1042 Tax Reporting Code	If you are doing business in the US please provide the following:



#### Diversity/SBE Information

For US suppliers who are certified as diverse or as a Small Business Enterprise (SBE), provide your certification details in this section.

- **Country** Enter the country where your certification is held
- Diversity Category Enter your certificate category/classification

Diversity Certificate

- Agency Enter the agency that you are certified by. If the agency is not available to select, enter it as free text
- Effective Date Select the date the certificate became effective
- Expiration Date Select the date the certificate expires
- Attachments Attach a copy of the certificate (you can attach multiple if applicable)

[	Diversity/Small Business Enterprise Information
upplier Diversi	ty
you are a small or diverse	business, add the categories that apply to you.
Add Diversity	If you have multiple
upplier Diversity	add additional certificates.
Country	United States
Diversity Category	Veteran Owned Business
Diversity Certificate	
Agency	VetBiz
Effective Date	12/01/21
Expiration Date	12/01/23
Attachments	Add File
	SIM_Demo_Attachment.pdf
Description	





Ball expects conflicts of interest to be disclosed prior to onboarding and on an ongoing basis.

- If any of these questions apply to your company, please check the appropriate box and/or select yes to the question. Answer the conditional fields that follow each question.
- If these questions do not apply to your company, leave the checkbox blank and select No.
- The Legal team will be notified if any of these questions are checked or marked "Yes".





#### Certificate of Insurance

If you are performing work on Ball Corporation's property, a valid certificate of insurance (COI) must be provided and accepted by Procurement prior to commencing work.

- A sample COI is included in the Supplier Questionnaire which lists Ball's insurance requirements.
- Effective Date Select the date the COI became effective
- **Expiration Date** Select the date the COI expires (required)
- Attachments Attach a copy of the COI (attach multiple if needed)

	Certificate of Insurance
Please review the attached Certificate of Insurance requirements	Certificate_of_Insurance_Requirements
Insurance	
Effective Date	05/01/21
Expiration Date	05/01/26
Attachments	Add File
	SIM_Demo_Attachment.pdf
Description	COI Insurance



#### **Remit To Address**

Ball Corporation requires accurate banking information in order to transact with your company. Provide your banking and remit to address within this section.

- Ball's standard payment method is electronic payment.
- Only one remit to address should be added and maintained within the form.
- Click "Add-Remit-To" to add your company's remit to address information.

To add a remit to address please click on the Add Remit-To button below and follow the prompt to complete the legal entity setup BEFORE you complete the remittance information.

Remit-To Addresses

Add one or more Remit-To Addresses by either filling out a new Compliant Invoicing Form or choosing an Existing Remit-To Address

Add Remit-To

If you wish to update the payment information, please inactivate the existing remit to address below (change the Active field dropdown from Active to Inactive) and add a new one using the Add Remit-To button above.



- Once you click the **"Add New"** button, a pop-up page will appear for you to select an existing remit to address or create a new remit to address.
- If you have already set up your remit to address details in your CSP profile (Setup -> Admin -> Remit-To), it will be shown here. To use an existing address, click "Choose". Skip to page 25 in this document to continue through the guide.
- If you have not created a remit to address, click
   "Create New Remit-To Address".





- Once you click the "Create new remit to address" button, you will be forwarded to the "Where's your business located?" screen.
- Enter your company's Legal Entity Name.
- Select the **Country/Region** where your company is located.
  - The country selected drives what information is displayed and required on the next screens. Populate all required fields on these screens.
- Click **"Continue"** after entering all the required information.

	Where's your business locate	ed?
etting up your business detail equirements. For best results ossible.	s in Coupa will help you meet your cust with current and future customers, com	omer's invoicing and payment plete as much information as
* Legal Entity Name Country/Region	Ball Corp Supplier United States	This is the official name of your business that is registered with the local government and the country/region where it is located.
		Cancel Continue



- The next screen displayed is **"Tell your customers about your organization"** where you will enter your company's information.
  - If you use the CSP with other customers, select which customers should see this remit to address
  - Enter the address you invoice from
  - Indicate if this address should be used for the Remit-To and Ship From
    - If you have a different address for the remit to and ship from, uncheck the boxes
  - Enter your Tax ID this is optional and will not carry over on the supplier questionnaire
- Click **"Save & Continue"** after entering all the required information.

Tell	your customers about your or	ganization
Which customers do you w	ant to see this?	
which customers do you w		
All		
Ball Corporation		
What address do you invoi	ce from?	
* Address Line 1	456 Wynkoop Way	
Address Line 2		REQUIRED FOR INVOICING
* City	Denver	Enter the registered address of
State	Colorado - CO *	your legal entity. This is the
* Postal Code	80204	same location where you receive government
Country/Region	United States	documents. 🧭
	Use this address for Remit-To	
	Use this for Ship From address	
What is your Tax ID? 🕧		
Country/Region	United States	X
Tax ID	123456789	
	I don't have Tax ID Number	
Add addi	tional Tax ID	
Viscellaneous		
Invoice From Code		0
Preferred Language	English (US)	



- The next screen is "Where do you want to receive payment?". Select from the following payment types:
  - If you select **Address** (default option), click "Save & Continue" as you've already provided the address on the previous page.
  - If you select **Bank Account**, enter the required banking information to continue.
    - <u>This is Ball's recommended option follow the steps</u> on the next page of this guide
    - Note the information required depend on the country selected.
  - Virtual Card is not an option for Ball as Coupa Pay is not enabled.

W	/here do you	ı want to recei	ve paymen	t?	×
		1 2 3 4			
* Payment Type Address	~				
What is your Remit-To Add	ress?				
Address Line 1	456 Wyncoop Way				
Address Line 2					
City	Denver				
State	со				
Postal Code	80204				
Country/Region	United States				
					*
				Cancel	Save & Continue



- If you select **Bank Account**, enter the required banking information to continue.
  - Bank Account Country, Currency and Beneficiary Name are defaulted from your CSP profile.
  - If you have a bank account in Mexico, the Account Number is 12 digits (Account number + validation). The Bank Code is 6 digits (Bank + Branch)
- Note some banking information provided in this setup may not be transferred over to Ball's Supplier Questionnaire and will require you to re-enter the information.
- Click **"Save & Continue"** after entering all the required information.

١	Where do you want to receiv	e payment?
	1234	
* Payment Type Bank Accou	unt 🖌	•
What are your Bank Acco	ount Details? 🥖	
Bank Account Country/Region:	United States	•
Bank Account Currency:	USD	•
Beneficiary Name:	Ball Corp Supplier	٦
Bank Name:		Γ́
Account Number:		0
Confirm Account		-
Number: ACH Routing Number:		
Wire Routing Number:		
SWIET/BIC Code:		
Prek Account Type:	Durinage	
Supporting Documents	Chaose Eiles No file chosen	
supporting boosticities		
Who is your Remit-To C	Contact? (optional)	>
What is your Remit-To A	Address?	
Address Lir	ne 1 456 Wynkoop Way	
Address Lin	ne 2	
	City Denver	
Si Roctal C	tate CO	
Country/Reg	ion United States	
4		
		Cancel Save & Continue



- The remit to location (account and/or address) on the previous screen is displayed unless the field "Use this address for remit-to" was unchecked. Verify the information is correct.
- To make edits click "Manage".
- If all information looks OK, click "Next".
- Click "Add Now" on the next screen to add the remit to information to the Supplier Questionnaire.

	1 2 3				
Remit-To locations let your customers know where to send payment for their invoices. Click Add Remit-To to add more locations, otherwise click Next.					
Remit-To Account	Remit-To Address	Status			





#### **Remit To Address**

- If you provided banking details in the previous steps, the banking information will be auto-populated. Confirm all information is correct.
- Refer to page 28 of this guide for the banking details required for each payment type/country.
- There are some fields that are not auto populated from the CSP remit to set up.
  - Account Type Checking or Savings (required)
  - Wire Routing Number if using wire for payment
  - SWIFT Code (BIC) Routing number for international wire transfers
  - **BSB Number** Routing Number for Australian bank accounts only Required for wires
  - Transit Number and Institution Number Routing Number for Canadian Wire transfer
  - IBAN Number International Bank Account number



**Bank Code** – For Mexico CLABE accounts, this is the Bank + Branch number.

Add one or more Remit-To	Addresses by either filling out a new Compli	iant Invoicing Form or choosing an Existing Remit-To Address.
Add Remit-To		
New Remit to Addre	222	
	Bank Detail	
Bank Country/Region	United States	~
Bank Account Currency	USD 🗸	If any information that
Bank Name	Bank of America	was auto-populated is
Account Type	~	incorrect, click the red X
Bank Account Number	********485	to delete then click Add-
	For Mexico = Account Number + Validation	Remit to.
ACH Routing Number	******401	
	Please enter for US ACH Suppliers	
Wire Routing Number		
SWIFT Code (BIC)		
BSB Number		
Transit Number And Institution Number		
IBAN Number		
Bank Code	0	
	For Mexico = Bank + Branch	

- The Bank Address and Remit to Address information should be auto-populated from the previous steps.
   Confirm all information is correct.
- There are some required fields that are not auto populated from the CSP remit to set up.
  - Enter your **Remit-To E-mail**. This is the e-mail where all remittance notifications will be sent to.

	Bank Address			
Bank Address				
Bank City				
Bank State or Region				
Bank Postal Code				
	Remit to Address		 If any information that was auto-populated is	
Street Address 1	456 Wyncoop Way		incorrect, click the red X	
Street Address 2			Remit to.	
City	Denver			
Postal Code	80204			
State or Region	СО			
Country/Region	United States	~		
Remit-To Email		]		



#### **Remit To Address**

Where your bank is located determines what information is required within the Remit-to-Address section. Please ensure all required payment details are provided before submitting the form.

#### **US ACH Payment**

 Bank Account Country, Bank Account Currency, Account Type, Account Number and ACH Routing Number

#### Canada ACH Bank Payment

 Bank Account Country, Bank Account Currency, Account Type, Bank Account Number, Transit/Institution Number (8 digits – Bank # + Branch #)

#### Mexico ACH Bank Payment

- Bank Account Country, Bank Account Currency, Bank Name, Account Type, Bank Account Number (12 digits) and Bank Code (6 digits – Bank # + Branch #)
  - CLABE # = Bank Account Number & Bank Code

#### **US Wire Transfer**

- Bank Account Country, Bank Account Currency, Account Type, Account Number, Wire Routing Number, SWIFT Code
- Bank Address

#### Canada Wire Transfer

- Bank Account Country, Bank Account Currency, Bank Name, Account Type, Bank Account Number, Transit/Institution Number or SWIFT Code
- Bank Address

#### Mexico Wire Transfer

- Bank Account Country, Bank Account Currency, Bank Name, Account Type, Bank Account Number (12 digit), Bank Code (6 digits – Bank # + Branch #) or SWIFT Code
- Bank Address

#### All other international payments

- Bank Account Country, Bank Account Currency, Bank Name, Account Type, Bank Account Number (12 digit), and SWIFT Code
- Bank Address



#### Submit Supplier Questionnaire

- Review the form to confirm all required fields are populated and the information provided is accurate
- You can add comments to this form by utilizing the comments section. Ball will see these comments when reviewing the form.
- Click **"Save"** if you aren't ready to submit the form and would like to come back later to submit.
- Click "Submit for Approval".
- The form will be validated by the system. If errors are found, correct and re-submit for approval.





#### Submit Supplier Questionnaire

- Once the form is submitted, you will then see a pop-up message that says, "Your information has been submitted".
- The status of the form will be **Pending Approval.**
- To make edits to the form while in "Pending Approval" status, click "Withdraw" at the bottom of the form.
   Make the updates and then click "Submit for Approval".

<b>ecoupa</b>	a supplie	erportal						BALL CORP	V NOTIFIC	ATIONS 2	HELP ~
Home	Profile	Orders	Service/Time Sheets	ASN	Invoices	Catalogs	Business Performance	Sourcing	Add-ons	Setup	
Your Profile	e Informat	tion Requests									
Ball C	orporat	tion					Profile	Ball Corporation	I		~
	Your in	formation ha	as been submitted							×	
					Pendi	ng Approval				0	
	Supplie	er Information	Ball Corp Supplier								
			General Inform	nation							



#### Form Submitted for Approval

- Our Procurement and Supplier Master Data team will review your form to ensure everything is filled out correctly and we have the information we need to transact with your company.
- Your Supplier Questionnaire will be **approved** if all required information is provided accurately.
  - You will receive an e-mail notification informing you that the form has been approved. You are now ready to transact with Ball!
- Your Supplier Questionnaire will be **rejected** if information is missing or incomplete.
  - You will receive an e-mail notification and details of what needs to be updated for the form to be approved.
  - Correct your form by logging into the CSP. Go to the Profile tab -> Information Requests -> select Ball Corporation as the Profile. Update the form and resubmit for approval.







## THANK YOU

For questions about the Coupa Supplier Portal and Supplier Onboarding, contact the Supplier Enablement team. (supplierenablement@ball.com)



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